

OUR HERITAGE. OUR FUTURE.

2016 ANNUAL REPORT

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OUR HERITAGE. OUR FUTURE.

It is more than the theme of our Annual Report. It also represents our appreciation for the lives we have impacted over our 66 years of operating in the community, and our goal to grow to meet the needs of individuals with intellectual and other developmental disabilities.

We are both proud and grateful for all those who make up the tapestry of stories, accomplishments and dreams over the years that has made us who we are. Today, the dreams and goals of the hundreds of individuals we serve will guide and write the stories of our future. Our goals for the future are simple.

We will:

BE MORE VISIBLE in the community through more active participation of our individuals in interesting activities and venues offered throughout the communities we serve including: Skokie, Evanston, Morton Grove, Lincolnwood and Chicago.

BE MORE CREATIVE in engaging our individuals in deciding how they would like to spend their day by offering more opportunity for choices and options.

ACHIEVE MORE through adding therapeutic supports that will encourage every individual to set higher goals towards obtaining their greatest level of independence.

GROW to meet the needs of families and individuals with disabilities to live the lives they aspire to live. In Illinois, 1 in every 68 children are diagnosed on the Autism Spectrum. Every day, at the age of 22, these children age out of the school programs with few options for continuing their training and supports. We want to be a resource to these families.

BE MORE TRANSPARENT so that our supporters see how effectively we operate and use our valuable resources. We will accomplish this through more open communications with our donors, as well as, by publishing our financial information on our website.

I am grateful and appreciate the dedication and hard work of all of our staff and the wonderful and visionary leadership of our Board of Directors. We are thankful to all of our donors, volunteers and families for 66 great years! Because of you, dreams are accomplished, futures are changed and more people, at every level of ability, have a better quality of life.

In great appreciation,



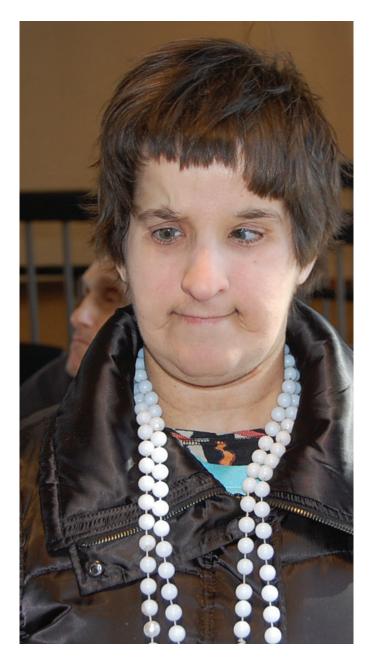
India Alexis Ehrba

India Alexis Ehioba, MNA, CFRE Chief Executive Officer

ADULT SERVICES

DENISE

"Good Morning!" What a warm way to be greeted each day. That phrase is only one task Denise completes daily while attending the Adult Services & Seniors Program at the Lois Lloyd Center in Skokie. This program offers developmental training to nearly 90 adults with moderate to severe/profound intellectual and





TANASHUA SLATON Developmental Trainer

Denise is truly a joy to work with and her eagerness to take on more responsibilities is an inspiration to her peers.

other developmental disabilities with an emphasis on adaptive daily living, prevocational skills and community life experiences. Over the course of five years, Denise has made great strides toward building her confidence and independence. She has mastered the layout of her day program's new home where she now visits eight group rooms to brighten the day of her friends and staff.

Denise likes to be helpful. She assists the Nurse with moving equipment and makes coffee for her peers daily with supervision from the Developmental Activities Trainer. Her charismatic personality demonstrated her talents through acting in a play at the center called, "Super Hero Therapy Group," and performances in our Fashion Shows. She also likes to dance, exercise, complete art projects, and attend activities in the community.

MICHAEL



Work is a real motivator and getting a paycheck is a source of pride for Michael and the over 169 other adults with intellectual and other developmental disabilities who receive vocational training from the Joseph Koenig, Sr. Training Center. Since Michael started at Shore in the fall of 2015, he has embraced the opportunities to learn a variety of job skills from companies that partner with our agency. He is a conscientious worker who is very good at completing tasks that are assigned. Michael keeps his work area clean; adheres to quality control and gathers material for himself and his peers if they unable to lift. With his cheerful personality it is no wonder that Michael has many friends at the center and enjoys assisting them throughout the day.

Michael is goal driven and has been working diligently at informing his Supervisor whenever he leaves the work area. He assists in the lunchroom and counts money daily. The most improved goal Michael has accomplished in building his independence is obtaining PACE tickets from Shore staff daily in order for him to take public transportation to work. In Michael's free time, he enjoys listening to music, working on art, playing Jenga and visiting his family.

172K

OVER \$172,000 IN CONTRACT WORK FROM BUSINESSES IN THE COMMUNITY.



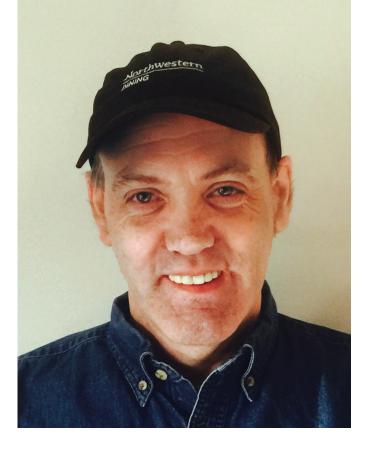
When I first met Michael, I would say "Hello" and he would smile shyly. After about three weeks I was talking to someone else and I heard "Hello!" When I turned around it was Michael greeting me with a big smile on his face. Now he greets me all the time.

LISA WRIGHT, Director of Koenig Center

JOSEPH KOENIG, SR. TRAINING CENTER

JOHN

For over 30 years, John has been employed as a Kitchen Utility Worker with Sodexo at Northwestern University's Allison Hall. Last May, John's co-workers celebrated his 30th anniversary with a big cake and some awards. As a Sodexo employee, John works 40 hours per week during the school year and receives benefits. Over the years, staff from Shore's Joseph Koenig, Sr. Training Center and Shore Homes, where John has been living since 1984, have provided important support to help John maintain his long-term employment. With assistance from our Job Coaches. John has increased his work pace; follows a task sheet, makes sure he wears the correct uniform and follows up on any benefits issues.



49

49 INDIVIDUALS RECEIVED COMMUNITY EMPLOYMENT EXPERIENCES.

Brian Wernimont, Food Service Manager, is glad to have John as part of his team. He stated, "Not only is John a valuable and dedicated employee, he is just a great person. Always happy, smiling and willing to help out anywhere. We have loved having John as a part of our team here at Northwestern for the past 30 years!"

As for John's future goals, he would like to learn how to take PACE to visit his family, go to Barnes and Noble to buy books, walk more, and attend Bulls and Blackhawks games.



ALEXANDRA HALILOVIC Director of Shore Homes

Through John's hard work and perseverance, he has grown exponentially and has been a real motivator to his friends.

RESIDENTIAL SERVICES

LISA



If you ask Lisa if dreams come true she will answer "Yes" in a heartbeat. She loves her life and the independence gained from support she receives from her husband Kurt, family and Shore. Lisa and Kurt both receive services through our Supported Living Arrangements Program that offers training in budgeting, housekeeping, cooking, shopping, transportation, interpersonal counseling and case management on an as-needed basis. The guidance Lisa has received throughout the years has led her to secure an accessible condo in the community and she has maintained employment in Customer Service at Panera. She is very active and regularly arranges transportation to work and other points of interest. Lisa's confidence and self-esteem has grown and she is an advocate for people with developmental disabilities. She motivates others to strive to reach their fullest potential and is often heard at Special Olympics events as a "Golden Messenger" or ambassador for this organization.

Lisa and Kurt enjoy playing golf, participating in Special Olympics sports, going out to eat and traveling to Disney World every year because this is one place where dreams do come true.



KIRSTEN LUNA Director of Residential Services

Lisa has grown tremendously since she started at Shore in 2008. She has taken on more responsibilities that have enhanced her level of independence. **Early Intervention provides** a therapy and playgroups to young children diagnosed with a developmental delay.



We believe the time at Shore was very beneficial to our daughter's development, especially being able to interact with other children her age.

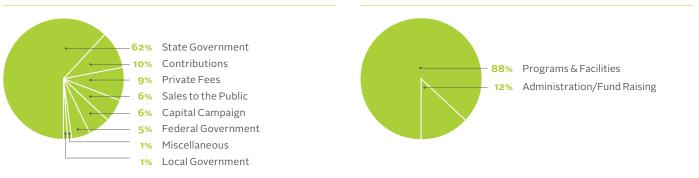
Early Intervention Parents

FINANCIAL RESULTS

Total Agency

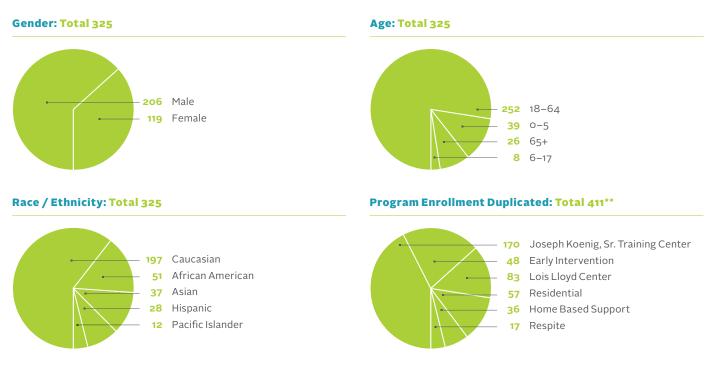
Public Support and Revenue	\$5,973,942*	Surplus/Loss Includes Unrealized & Realized Gain/Loss on Investments and Sale of Assets	(\$48,816)
Expenses (before depreciation/amortization)	\$6,015,260		
		Depreciation/Amortization Expense	\$180,026

Sources of Income



Distribution of Expenses

Individuals Served and Unduplicated Program Statistics



*Includes HUD and Restricted Funding.

**Many individuals receive services in more than one program. An additional 88 individuals received evaluations/referral and follow-up services.

FISCAL YEAR 2016

AGENCY LEADERSHIP

Board of Directors

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AS OF JUNE 30, 2016

TOTAL LIFETIME GIVING TO SHORE

PLATINUM SHORE \$100,000+

Anonymous (2) Cook County Community **Development Block Grants** Evanston Mental Health Board Gignilliant & Hymen, P.C. c/o The Rose F. and Alice M. Koffend Foundation John and Alice Lloyd Foundation Joseph & Deb Koenig, Jr. – Koenig Family Charitable Foundation Robert & Marian Kurz Dr. Eugene Lerner - Eugene and Janet Lerner Foundation Daniel F. and Ada L. Rice Foundation Richard C. and Margaret V. Romano Charitable Trust Dr. James & Mrs. Rita Sheinin The Chicago Community Foundation Siragusa Family Foundation United Wav USG Foundation, Inc. Winnetka Congregational Church - Woman's Society

GOLD SHORE \$50,000-\$99,999 Anonymous (3)

Estate of Willa Arntz Noel Dunderdale Trust Finnegan Family Foundation Kiwanis Club of Evanston Knights of Columbus #7331 -Techny Daniel & Martha Lloyd David & Heidi Lloyd Morton Grove Foundation Niles Township Dr. Ramesh & Mrs. Sandhya Rao Michael & Ann Roberts Robin S. Thomas Village of Skokie Community Development Block Grants

SILVER SHORE \$25,000-\$49,999

Chicago White Sox Charities, Inc. James & Charlotte Delaney Victor R. Fernitz Dr. Carl & Mrs. Alice Lieberman Ronald & Carol Molick Kevin & Meridith Murray Sam & Paula Pfeffer Rothschild Investment Corp. Robert & Ann Snyder Trim-Tex Inc.

BRONZE SHORE **\$10,000-\$24,999**

Rita Blickenstaff BMO Harris Bank N.A. Bank of America c/o Carl R. Hendrickson Family Foundation Donald & Donna Brown, Jr. Timothy & Sandra Buzard David R. Cichy Commonwealth Edison Company Charles G. Cooper Drs. Robert & Amy Daniels Leo Fenili – Leo Fenili, Inc. Gloria Galloway Moore Henrietta Ganser Gerald & Chris Gulley HED John Crane, Inc. Dr. Patricia & Mr. Kevin Katz Knights of Columbus #3243 -Skokie Richard & Marilyn Leipsiger Lincolnshire Morning Star Rotary Club Charlotte Lindon Sally K. Munley Thomas & Anita Ness William H. Ogg John & Sheila Pigott Michael & Linda Ragins Avis F. Redwine Joseph & Natalie Romano Romano Brothers & Co. Louise Rosenblum Peter & Jennifer Scanlon John Paul Schmidt Timm Schuller & Jacqueline Williams Douglas Schwartz & Cynthia Schaffer Patricia Shuster Fran Stanwood Margaret Stevens The John R. Houlsby Foundation Mildred L. Thompson Mario & Veronica Zitella

COMMUNITIES SERVED

Arlington Heights Chicago Des Plaines Elk Grove Evanston Glenview Highland Park Hoffman Estates Island Lake Lake Zurich Lincolnwood Morton Grove Mount Prospect Niles Norridge Northbrook Park Ridge Skokie Waukegan Wheeling Wilmette

CONTRIBUTIONS

SUPER HERO \$50,000+

Estate of Willa Arntz Noel Dunderdale Trust John and Alice Lloyd Foundation Joseph & Deb Koenig, Jr. – Koenig Family Charitable Foundation Robert & Marian Kurz Daniel F. and Ada L. Rice Foundation USG Foundation, Inc.

PLATINUM HERO \$10,000 - \$49,999

Anonymous (3) Bank of America c/o Carl R. Hendrickson Family Foundation Chicago White Sox Charities, Inc. Cook County Community Development Block Grant Evanston Mental Health Board Gignilliant & Hymen, P.C. c/o The Rose F. and Alice M. Koffend Foundation HED Dr. Eugene Lerner - Eugene and Janet Lerner Foundation Richard C. and Margaret V. Romano Charitable Trust The John R. Houlsby Foundation Trim-Tex Inc.

GOLD HERO \$5.000-\$9.999

Commonwealth Edison Company Drs. Robert & Amy Daniels Delta Dental Hagerty Altenbernd Family Charitable Fund Kiwanis Club of Evanston Daniel & Martha Lloyd Niles Township Dr. Ramesh & Mrs. Sandhya Rao Joseph & Natalie Romano John Paul Schmidt Siragusa Family Foundation Village of Skokie – Community Development Block Grant

SILVER HERO \$2,500-\$4,999

Gloria Galloway Moore Dr. Patricia & Mr. Kevin Katz Dr. Carl & Mrs. Alice Lieberman David & Heidi Lloyd Morton Grove Foundation Raymond James & Assoc., Inc. Michael & Ann Roberts Douglas Schwartz & Cynthia Schaffer Dr. James & Mrs. Rita Sheinin Robin S. Thomas USG Corporation Winnetka Congregational Church Woman's Society

HERO \$1,000-\$2,499

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GIFTS OF **\$100-\$999**

Advanced Plastics Corp. Allan Cox & Associates, Inc. Rachel Allen Liora Alschuler Kerry Angil Ray & Susan Arias Arthur Oda - Art's Glass Arzoumanian & Co. Assurance Heating & Air, Inc. Robert & Alice Balon Dr. Joseph & Mrs. Ginny Barta Robert Barsumain Raymond Baum Eugene Becker Jeffrey & Terri Bennett Larry & Bonnie Berg Paul Berg Anton & Mary Lou Berger Elinor Berlin Joe & Bill Bernado - Ebco Phyllis Berning Burton & Arlene Bernstein Raymond Bilka Rita Blickenstaff Paul & Michelle Bonadies Joseph & Susan Booker Kimberly Bors Nicole Bossert George & Mary Bothos Seymour & Barbara Brandin Daniel & Katy Braun Barbara Bronder Bevan & Michelle Brookfield Donald & Donna Brown. Jr. Kathleen Brown Robert & Elizabeth Bruce Keith Buehler Timothy & Vickie Burke Maria Calderon & Ed Barrezueta Christopher Murschel c/o Callero & Callero, LLP Janice Cannon Susan M. Canter William & Mary Jane Carlin Joan Carlson-Miller Olaf Carlson & Marianne Thomas Stephen & Suzanne Carlson Barry & Randi Carr Dr. Maureen & Mr. Robert Carson Ruth Cavanaugh & Hans de Kok William & Phyllis Chambers Jannet Chang & Ian Low Robert Christensen Jack Chunowitz Citizens for Lou Lang Herbert & Lillian Rose Cohen Commonwealth Charitable Fund Denis Conlon Dr. Henry & Mrs. Harriet Conroe Contour Landscaping, Inc. Michael & Mary Elizabeth Cooke Charles G. Cooper Coyle Financial Counsel Melanie Croft Robert & Isabel Curley Donald D'Antonio James & Deborah Dades James G. Dades & Co., Ltd. James & Mariangela Dahl Dahl & Bonadies, LLC Dino & Kim Damato Jayne C. Daniel Josephine Randazzo Debartolo Chris & Margaret Defranceschi Patrick & Cory DeLacey Robert O. Delaney Matthew & Alfred Deutsch Lenore Deutsch-Albert & Martin Albert, Jr. Martin & Vilija Devine Charles & Diane Dold

Elizabeth Beck

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During Fiscal Year 2016, \$4,000 was donated to Shore's Endowment Fund as Memorials or Honorariums. This fund secures a brighter future for individuals with developmental disabilities and future gifts may be made in the individual's name. In addition, the * denotes names that have been added to Shore's Endowment Honor Roll Plaque as the result of significant gifts made on their behalf.

MEMORIALS

Norman Ackerman's Son Willa Arntz* Arthur Buehler Don Davis Judith Dickerson Nicky Falco Sharon Feldt & Parents Brother Donald Fleischhacker, CSC Audrey Fleming Chloe Friedman Wendy Kaufman Meyer & Harry Kaplan* Irving Klenetsky Laura Leftwich Gregory Matz Zan Munies Miles Schwartz Herman Spivack Rita Tumin William Walcoff

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Shore acknowledges the support given by the following companies, organizations and individuals through various partnerships in the donation of time and resources to the agency.

Berg, Berg & Pandev, P.C. Dr. Henry Conroe Gail Dooley DoubleTree Hotel – Skokie Dr. Mark Drexler Evanston Township H.S. Wrestling Team James G. Dades & Co., Ltd. Martell Gangler Kiwanis Club of Evanston Dave Longaker Dan Llovd Mather Lifeway Mark Vend Co. Pup in the Ruff Ronald Schell Trim-Tex, Inc. Second Time Around Shop Volunteers University of Illinois at Chicago Wright College Occupational Therapy Assistants Program Interns

LEGACY SOCIETY

The Legacy Society comprises our dearest friends and supporters. The members are very special to Shore Community Services as they have decided to include us in their estate plans. This gift is the highest form of generosity that helps to ensure that individuals with intellectual and other developmental disabilities will continue to receive the resources, therapies, training and supports to reach their highest level of independence. If you have already included Shore in your estate plans, please let us know so we can properly recognize you.

India Alexis Ehioba, MNA, CFRE Robin S. Thomas

We are grateful to receive the generous support from our donors. If your name/s were inadvertently omitted, please contact us at **info@shoreservices** in order to correct the error in future publications. Shore's mission is to improve the quality of life for persons with intellectual and other developmental disabilities through educational, residential, vocational and related programs provided with community integrated supports and services.

SPRING BENEFIT

If I Ruled the World Saturday, April 22, 2017 North Shore Country Club Glenview, IL *Honoring* Gloria Galloway Moore

23RD ANNUAL GOLF OUTING

Friday, July 21, 2017 Deerfield Golf Club & Learning Center, Riverwoods, IL

Shore Community Services, Inc.

Administration Center 8350 Laramie Avenue Skokie, IL 60077 (847) 982-2030 phone (847) 982-2039 fax shoreservices.org info@shoreservices.org



