

# SHORE Community Services 2008 Annual Report

# VOLUNTEERS MAKE A DIFFERENCE

This is the final time I will write to you in this manner. After three years as President of the Board of Directors, I decided the time had come for me to step aside. It is our good fortune that Meridith Murray, the daughter of former President Arthur Buehler and a Vice President of the Board, took over the reins as President. Meridith's passion for SHORE and her commitment to our future are unquestioned.

We are truly blessed to have had 444 volunteers spend over 11,000 hours around the agency. Where would we be without that commitment? And it turns into a win-win for all concerned because of the interaction between the volunteers and persons served.

During the year, SHORE was fortunate to have three companies, Schwarz Paper Co., C.H. Robinson Worldwide and IMS, in conjunction with an agency called Rebuilding Together, supply over 150 volunteers in assisting in multiple labor intensive improvement projects at the Joseph Koenig, Sr. Training Center in Morton Grove and at the Lois Lloyd Center in Evanston. In addition to their handiwork, they underwrote the costs for the projects.

The Panoptic Corporation redesigned SHORE's website, and the year before produced a new video, both to rave reviews and underwritten by the company. You can check out the website and video at <a href="www.shoreinc.org">www.shoreinc.org</a>. We plan to honor owner Paul Cirano at our Spring Benefit on April 18, 2009, at the North Shore Country Club in Glenview.

I would be remiss if I did not acknowledge the Board of Directors and the over 60 volunteers at the agency's re-sale shop Second Time Around Thrift and Gift Shop in Skokie, which is run by Volunteer Manager Meridith Murray. Their time and hard work on behalf of the agency has been invaluable and brings in much needed revenue for the agency. Visit the shop's website at <a href="www.shores2ndtime.com">www.shores2ndtime.com</a> for more details on store hours, upcoming sales, how to donate or to volunteer.

SHORE continues to serve over 380 children and adults with developmental disabilities yearly. Our Early Intervention Program, focusing on children from birth to three years of age, is a real success. With an enrollment increase of 13, to 80, the primary goal is to bring these youngsters to the point where each has a chance to be ready to be assimilated into public or private schools.

The Joseph Koenig, Sr. Training Center served 191 trainees. Twenty-two received Supported Employment services. Over \$200,000 was obtained in contract work, but the best part is the valuable experience gained by these trainees, more than worth its weight in gold.

Fifty-six adults call SHORE home in the numerous residential programs available, while 77 adults attend the Adult Services Program at the Lois Lloyd Center in Evanston. There were also 23 families served by the In-Home Respite Program.

Finally, thank you to all the individuals, companies, foundations and area organizations that have generously supported SHORE over the years. We would not have been able to provide quality programs without your help. I have been privileged to serve as SHORE's President and will always be grateful for your support.

Sincerely,

Robert Kurz,

President, Board of Directors

# **Programs & Achievements**

# **Vocational Programs**

SHORE Joseph Koenig, Sr. Training Center is a vocational program supporting persons with developmental disabilities ages 16 years and older. The program seeks to enhance the individual's ability to obtain and maintain employment. Objectives include: providing employment, maintaining job performance and improving job-related skills and habits to maximize earning potential. The Center utilizes community job sites and subcontract work from local industries to prepare individuals for employment. A Senior Services Program is also available for individuals (55 or older), who have chosen to retire. This program offers leisure-based and community activities.

- 191 individuals served during the year.
- The Sales Department reached over \$240,000 in contract work from businesses in the community, which is an increase of 36% from the previous fiscal year. Midwest Can and Container Co. was a significant new customer with over one million gas can spouts produced for them.
- A new partnership was created with Mathers Lifeway in Evanston, which provides trainees with community work experiences.
- 22 persons served in the Supported Employment Program.

# **Residential Services**

SHORE offers three distinct residential programs. The Buehler House - SHORE Homes East in Evanston, and SHORE Homes West in Skokie house 12 residents at each site in a 24-hour staff supported living environment as similar as possible to life in mainstream society. Residents are encouraged to interact with their community and to learn and to become less dependent on others. All residents are engaged in daytime employment, training or senior leisure programming.

Community Integrated Living Arrangements (CILAs) are homes in the community where two to six people reside. There are two located in Skokie and one in Evanston. The program consists of an array of services designed to meet the needs of each resident on a long-term basis. Staff support is available on a 24-hour basis. Residents attend one of SHORE's day programs during the week.

The Patricia Lloyd Townhomes in Evanston and scattered-site apartments in Evanston and Skokie comprise SHORE's Supported Living Arrangements (SLA) program. The Patricia Lloyd Townhomes are a row of five two-story units, each housing three individuals that are available to adults who are able to live more independently. Twelve individuals live in the homes and most are employed in the community. Residents are responsible for themselves and their homes. House Managers reside in one unit to provide support as needed. The scattered-site apartment residents have intermittent contact with staff. Services are on an as-needed basis and training includes: budgeting, housekeeping, cooking, shopping, and transportation; and interpersonal counseling and case management are provided.

• During the fiscal year, 56 individuals received services at the various residential sites. Program emphasis at all residential sites was on promoting a healthier lifestyle for the residents. Areas focused upon were diet/nutrition, exercise, mental stimulation, hobbies/leisure and hygiene.

# **Adult Services**

The Adult Services Program, which offers developmental training for individuals 18 years and older, is located at the Lois Lloyd Center in Evanston. Participants may have multiple disabilities, including severe/profound to moderate developmental disabilities, physically challenged and medically fragile. This day program teaches curriculum in the areas of language and communication, adaptive daily living skills and prevocational skills.

- 77 individuals were served in the Adult Services Program.
- Over 160 community integration activities took place at 56 different sites including trips to various museums, malls, zoos, restaurants and stores. Internal activities included: exercise, cooking, group music and dance therapy, wellness, literature hour, music appreciation, art activities, sports and recreation, and cinema. A professional hairdresser also provided haircuts to many clients.

# **Early Intervention**

Early Intervention (EI) serves infants to three-year-olds who are experiencing developmental delays. SHORE provides individual and group therapy (occupational, physical, speech, and developmental) and other services in a variety of locations such as our EI Center, the child's home, or day care. The primary focus of the program is the family and what is best for the child. Research has demonstrated that working on prevention type activities with children at a very young age is much more cost effective than remedial type programs with children at a later age.

- 80 children received Early Intervention (EI) services during the year.
- Three distinct playgroups are currently offered to help meet the developmental needs of the children served in the EI Program. They include: Occupational/Developmental therapy, Speech/Developmental therapy and Bi-lingual Developmental therapy.
- A grant was received by the Special Kids Foundation to fund bilingual playgroups in Spanish and Polish. Two regional CFC's (Child and Family Connections), make referrals of children to SHORE. Each CFC serves approximately 25% non-English speaking families.
- Target awarded the EI program a grant to fund a lending library. Children are able to take home the book used in the playgroup to help reinforce the skills learned that week. Usborne Books matched the grant with an additional 50% in books.
- Lekotek is an agency that works with young children with developmental delays and collaborates with SHORE's EI Program. They are currently housed at the EI Center.

# **Respite Services**

The purpose of the In-Home Respite Care program is to ease some of the stress families endure when they are the sole caregiver of a family member with a developmental disability. In-home training is provided that assists respite recipients with communication, self-care and social skills while enabling the primary caregiver to leave the home. Objectives are developed with the input from the individual, family members and staff, which are part of an individualized program plan. A family is usually assigned one respite worker to assure continuity. Hours for respite can range from a few hours every week, to weekends or additional hours as needed.

• 23 individuals received Respite services during the year.

# **Agency Re-Sale Shop**

The Second Time Around Thrift & Gift Shop, located at 4123 Oakton Street in Skokie, is a re-sale shop that sells donated gently used clothing, home décor, kitchen items and more. All proceeds benefit SHORE's programs and services. In fact, approximately \$60,000 was donated to SHORE in FY 2008. Over 60 dedicated volunteers run the shop, which is open Tuesday-Saturday 10:00 a.m. to 4:00 p.m. If interested in volunteering contact Meridith Murray at (847) 673-3172. Donations are always needed and tax credit is given. Please check out the shop's website at <a href="https://www.shores2ndtime.com">www.shores2ndtime.com</a> for more information.

# **Administrative Fundraising & Highlights**

Thank you to all those who supported SHORE throughout the year with their time, resources, in-kind donations, and participation in our fundraising events. We would not be the agency we are today without your help.

- 13<sup>th</sup> Annual Golf Outing held at the Lake Bluff Golf Course in Lake Bluff on Friday, July 20, 2007. Fifty golfers attended and over \$16,000 was raised.
- Annual Appeal generated over \$115,000, which was the highest in SHORE's history.
- Spring Benefit honored Robin Wright, Board Vice President, with the Thomas and Lois Lloyd Humanitarian Award on Saturday, May 3, 2008, at the North Shore Country Club in Glenview. Nearly 200 people attended the event and over \$63,000 was realized.
- Annual Meeting was held at Don's Fishmarket in Skokie on Wednesday, June 25, 2008, and featured the following award presentations:

\* Personal Achievement Award - Barry Shuster, SHORE Resident

\* John S. Hubner Volunteer of the Year - Cindy Boley

\* Joyce Buehler Second Time Around Volunteer of the Year – Carolyn Conlon

\* Community Leadership Award - Debra Shore

\* Employment Supervisor of the Year - Darren Rogers

\* Employer of the Year - Sodexho Food Services

\* Customer of the Year - Midwest Can and Container Specialties

\* Legislator of the Year - Elizabeth Coulson

SHORE Employees with Ten or More Years of Service were also recognized at the Annual Meeting.

**Susan Arias Darlene Mack** Debora Braun **Michael Mack** Metelva Brown **Mary Matz** James McBridge **Mary Chandler Darryl Porterfield Ottis Crudup Audrey Quaid Robert Gasquoine Gerald Gulley** Virginia Rosinski **Debbie Shulruf Dawn Haves Bette Heide** Joanne Skotticelli **Gladys Horton Tanashua Slaton** Kate Jesko Theresa Trlak **Deborah Walker** John Lanier Carl Lieberman Lisa Wright

# **Agency Leadership**

### **Board of Directors**

Robert Kurz, President

David T. Lloyd, Vice President

Meridith Murray, Vice President

Robin S. Wright, Vice President

Victor R. Fernitz, Treasurer

W. Charles Arntz, Secretary\*

Harold Berg

Larry Berg

Donna Brown

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Charles G. Cooper

Dr. Amy Daniels

Chris Gardenhire

Joan Joyner

Maynard I. Kagen

Elizabeth A. Karlson

Gloria Moore

Kevin Murray

Sam E. Pfeffer

Dr. Ramesh Rao

Natalie Romano

Arthur Rubalcaba

Jennifer F. Scanlon

Douglas P. Schwartz

Michael Selway

Robert D. Tranter

John E. Whalen

# New Board Member as of July 1, 2008

J. Paul Schmidt

# **Honorary Board**

David R. Cichy

Betty Hartman

Eugene Lerner

Thomas L. McRaith

Gerald P. Munley\*

# Administration

Gerald Gulley, Executive Director Debora Braun, Associate Executive Director Kathleen Jesko, Director of Residential Services Darlene Mack, Director of Business Management Deborah Shulruf, Director of Lois Lloyd Center Lisa Wright, Director of Joseph Koenig, Sr. Training

Center

# Financial Results Fiscal Year 2008 <u>July 1, 2007 - June 30, 2008</u>

# **Operations**

Public Support and Revenue\$5,636,00	5
Expenses (before depreciation/amortization)5,641,15	9
Surplus (loss)\$5,15	4
Depreciation/Amortization Expense\$243,15	8

# Sources of Income

State Government	\$3,734,75266.3%
Private Fees	\$685,09912.2%
Contributions	\$632,81911.2%
Sales to the Public	\$240,3734.3%
Federal Government	\$247,4664.4%
Local Government	\$86,5501.5%
Miscellaneous	\$8,94610%

# <u>Distribution of Expenses</u>

Programs	\$4,385,618	77.7%
Facilities	\$630,512	11.2%
Administration/Fund Raising.	\$625,029	11.1%

<sup>\*</sup> Denotes deceased member

# **Contributions July 1, 2007 to June 30, 2008**

# Gifts of \$10,000 or More

Cook County Community Development Block Grant

Estate of Lenore A. Rennert

Evanston Mental Health Board Mrs. Robert S. Hartman

Koenig Family Charitable Foundation

John and Alice Lloyd Foundation Open Hearts for Retarded Children

New Trier Township

North Shore (Evanston) United Way

Northwest Suburban United Way

Skokie Community Development Block Grant

The Rose F. and Alice M. Koffend Foundation

The Siragusa Foundation

# Gifts of \$5,000 to \$9,999

Mr. Arthur G. Buehler

Chicago Tribune Charities - McCormick

Tribune Foundation

Daniel F. & Ada L. Rice Foundation

Mr. and Mrs. John D. Dawson

Mr. Victor R. Fernitz

Niles Township

Dr. and Mrs. Ramesh P. Rao

Richard C. & Margaret V. Romano

Charitable Trust U/A

**Special Kids Foundation** 

Winnetka Congregational Church

# Gifts of \$1,000 to \$4,999

Mr. and Mrs. W. Charles Arntz

Mr. and Mrs. Ronald Bernardi

Bloomingdale's

Mr. and Mrs. Donald Brown, Jr.

Drs. James & Susan Cohn

Mr. Charles G. Cooper

Donna Hoban Foundation

Mr. Leo Fenili

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Charitable Fund

Mr. and Mrs. Chris Gardenhire

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Mr. and Mrs. Thomas Karlson

Kiwanis Club of Evanston

Knights of Columbus #7331 - Techny

Mr. and Mrs. Morris Koen

Mr. and Mrs. Robert H. Kurz

Dr. and Mrs. Carl Lieberman

Mrs. Charlotte Lindon – Elick & Charlotte Lindon Fund

Mr. and Mrs. Daniel J. Lloyd

Mr. and Mrs. David T. Lloyd

Mr. and Mrs. Philip H. Martin

Mr. and Mrs. Ronald J. Molick

Morton Grove Civic Foundation

Mrs. Gerald P. Munley

North Suburban United Way

Mr. and Mrs. Sam E. Pfeffer

Mr. Raymond Prinzing

Mr. and Mrs. Michael Y. Ragins

Ralph H. Simpson Company

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Mr. and Mrs. Michael J. Roberts

Mr. and Mrs. Peter Scanlon

Mr. and Mrs. Ronald L. Schell

Dr. and Mrs. James C. Sheinin

Mrs. Julian J. Stevens

Target

The Woman's Club of Evanston

Ms. Robin S. Wright

# Gifts of \$500 to \$999

Mr. Rob Bauer – True Consulting

Mr. and Mrs. Domenic Bommarito

Ms. Deborah A. Bricker

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Mr. Maynard I. Kagen

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Mr. and Mrs. Albert Mazloom

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Prosource Financial, LLC

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Mrs. Avis F. Redwine - Avis Redwine

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Romano Brothers & Co.

ULine

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Ms. Angela Williams

Mr. and Mrs. Mario Zitella

Mr. and Mrs. Martin M. Zivin

# Gifts of \$100 to \$499

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Mrs. Antoinette L. Alfirevic

Mr. and Mrs. Albert Louis Allred

Allstate Giving Campaign

Mrs. John W. Allyn

**Amflex Packaging Corporation** 

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Mr. Jeff Baddeley

Mr. Samuel David Bader

Bank of America United Way Campaign

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Mr. Michael Prah & Ms. Ellen McRaith

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Roger & Susan Stone Family Foundation

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Ms. Reva Steinberg Ms. Jennifer L. Stone Dr. Robert Storm

Mr. and Mrs. Steven J. Stubitz Mr. and Mrs. Brad Studt Mr. and Mrs. Gerald L. Stutz

SunTrust

Ms. Carol Symons

Mr. and Mrs. Bortolo A. Tasca Mr. and Mrs. Maurice T. Taube The Herman M. & Bea L. Silverstein

Foundation

The Northfield Lions Club Charity

Therapy Providers Mr. Richard J. Thomas

Mr. and Mrs. Wayne A. Thomas, Jr.

Mrs. Paul I. Thompson

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Van Zelst, Inc.

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Mrs. Helen Wolter Mr. and Mrs. John Wyle Ms. Jane Yakushiji

Mr. and Mrs. Edward J. Zulkey

\* Please accept our apologies if we have mistakely omitted your name. During Fiscal Year 2008, over \$6,000.00 was donated to SHORE's Endowment Fund as Memorials or Honorariums. This fund secures a brighter future for individuals with developmental disabilities and future gifts may be made in the individuals name.

individuals name. In honor of Anne's 90th Birthday In honor of Linda's Birthday In honor of Harold & Larry Berg In honor of Mabel Brail In honor of Arthur Buehler's 80th Birthday In memory of Eric & Joyce Buehler In memory of June Earll In honor of Rose Edelstein In memory of Claudia "April" Freeman In honor of Betsy Ganser In memory of Betty Gibbons In memory of Marsha Gilman In memory of Mr. Grabowski's Mother In memory of Robert Hartman In memory of Paul Kadowaki In honor of Karger House CILA Staff In honor of Betty Korshak In memory of Morris Levine In honor of Bill Lister In honor of Joshua & Richard Leipsiger In memory of Lois Lloyd In memory of Curtis Manning In honor of Chuck Meyer In memory of Lowell Miller In honor of Shelly Millman In memory of Gerald Munley In honor of Meridith Murray's Birthday In memory of Catherine Palmer In honor of Larry Pasquesi's 60th Birthday In honor of Ralph Perlman In honor of Carol Pyes In memory of Bob Reising In memory of Herman Ruff In memory of William Scheib In memory of John Sheatzley In honor of Rita Sheinin In memory of Fred Stieb In memory of John Stineman In hon or of Elaine Shocket In memory of Jean Stanley In honor of Drake Tankin In memory of Paul Thompson In memory of Bruce Weflin

In memory of Irving Wein

In honor of Kurt Youngmann

In honor of Virginia Wright's Wedding

SHORE acknowledges the support given by the following companies, organizations and individuals:

Berg & Berg Attorneys at Law Best Buy - Skokie Volunteers Mrs. Emil Birkenheier Blue Cross Blue Shield Volunteers Bloomingdale's Cindy Boley Michelle Brookfield C.H. Robinson Worldwide Paula Chenery Chicago School of Massage Therapy Dr. Henry Conroe Disney Store - Vernon Hills Gail Dooley DoubleTree Hotel - Skokie Dennis Downes Chris & Niki Gulley IMS Mr. and Mrs. Bob Janes Kiwanis Club of Evanston Lake Forest College Volunteers Dan Lloyd Mark Vend Co. Midpack Corporation Meridith Murray Northwestern University (NU) -Freshman Urban Program NU - Kellogg School of Business Pup in the Ruff Rebuilding Together Ron Schell Schwarz Paper Co. Second Time Around Thrift & Gift Shop Volunteers Stein Mart - Deerfield Stivers Staffing Services Dr. Robert Storm The Panoptic Corporation Therapy Providers Trim-Tex, Inc. University of Chicago Social Service Administration Intern Mr. & Mrs. Theodore W. Van Zelst West End Area Block Club Scott Williams

Wright College Psychosocial Rehab

Program Intern

Don Winslow

# **Client and Program Statistics**

Gender
Male237
Female146
Total383
<u>Age</u>
0-380
4-1716
18-64
65+16
Total383
December 1811
Race/Ethnicity
Caucasian243
African American 57
Hispanic36
Asian33
Pacific Islander
American Indian1
Total383
<u>Program Enrollment (Duplicated)</u>
Joseph Koenig, Sr. Training Center191
Lois Lloyd Center157
Decidential 5/
Residential56
Home Based Services17
Respite23
Communities (unduplicated)
Skokie110
Evanston
Chicago80
Morton Grove
Des Plaines15
Glenview15
Niles14
Lincolnwood7
Park Ridge7
Highland Park4
Mt Drochoet
Mt. Prospect
Northbrook3
Others
Total383*
*In addition to the above 139
*In addition to the above, 138
individuals received evaluations

services.



# Second Time Around Thrift and Gift Shop

A community resale "boutique" offering gently used women, men and children's clothing, jewelry, accessories, books, kitchenware, linens, decorative items, small furniture, vintage items and much more!

All shop proceeds benefit SHORE.

# LOCATION & SHOP HOURS

4123 Oakton Street in Skokie (1/4 mile west of Crawford) Phone # (847) 673-3172

Hours: Tues. - Sat. 10:00 a.m. - 4:00 p.m.

# Temporary Hours

Tuesday, Friday & Saturday 10-4 Wednesday & Thursday 12-4

Donations welcome and tax credit given with all donated items.

Volunteer Opportunities Available - Call the shop to inquire!

Website: www.shores2ndtime.com

# Save the Dates

# Pizzamania

Tuesday, February 24<sup>th</sup>
Carmen's Restaurant
1014 Church Street, Evanston
4:30 p.m. - 8:30 p.m.
Advanced Tickets:
\$14 Adults &
\$7 Kids (up to 12)
Hosted by the
Kiwanis Club of Evanston

Spring Benefit
Saturday, April 18<sup>th</sup>
North Shore Country
Club in Glenview
Honoree - Paul Cirano of
The Panoptic Corporation

Golf Outing

Friday, July 17, 2009
Deerfield Golf Club
in Riverwoods

SHORE's mission is to improve the quality of life for persons with developmental disabilities through educational, residential, vocational and related programs provided with community integrated supports and services.

# Accredited By:

Commission on Accreditation of Rehabilitation Facilities-CARF

# Approved By:

Evanston Mental Health Department
Illinois Department of Human Services
Illinois Department of Labor
Illinois Department of Public Aid
Illinois Department of Public Health
New Trier Township
Niles Township
Skokie Health Department

United States Department of Housing and Urban Development
United States Department of Labor

### Affiliations:

American Association on Mental Retardation
Evanston, Morton Grove and Skokie Chamber of Commerce
Illinois Association of Non-Profit Organizations (IANO)
Illinois Association of Rehabilitation Facilities (IARF)
Metro-Chicago Human Services Coalition
North Suburban United Way
Northwest Suburban United Way
United Way of the North Shore

# Please contact us by the following:

SHORE Community Services, Inc.
Regenstein Center
4232 Dempster Street
Skokie, IL 60076
(847) 982-2030 phone
(847) 982-2039 fax

Website: <a href="www.shoreinc.org">www.shoreinc.org</a>
E-Mail: shorecom@sbcglobal.net